

EU Warranty

Scope of the warranty statement

This warranty statement is valid for SCHOTT's KL-Series of Halogen cold light sources and accessories and SCHOTT's VisiLed LED illumination series.

Location of Manufacturing

SCHOTT KL- and VisiLED Products are manufactured in the European Community.

Warranty Conditions

KL-Lightsources: Each KL-light source has a two year warranty relative to the manufacturing date of the light source, which is marked on each light source. Light source failures within this period which are related to defective material and/or workmanship will be repaired or completely replaced free of charge to the customer. Excluded from warranty claims are halogen bulbs, heat filters and fuses. Damage of the light source through inappropriate or negligent handling cannot be claimed under warranty conditions.

KL-Accessories: Fiberoptic light guides or other optical or mechanical accessories have a 2 year warranty. Failures related to defective material and/or workmanship will be repaired or completely replaced free of charge to the customer. Damage of the light guides or accessories through inappropriate or negligent handling cannot be claimed under warranty conditions.

VisiLED Controller and Lighthead: Have a 2 year warranty relative to the serial number which is marked on each product. Failures within this period which are related to defective material and/or workmanship, will be repaired or completely replaced free of charge to the customer.

Excluded from warranty claims is the degradation of LED light output over time due to altering and environmental conditions. Damage of the LED components through inappropriate or negligent handling cannot be claimed under warranty conditions.

Handling of Warranty Repairs

Freight charges for sending in a warranty light source to the SCHOTT Glas Service Center must be paid by the customer. Freight charges for sending the repaired/replaced unit back to the customer will be paid by SCHOTT Glas.

Void of Warranty and Original Design Condition

Opening of any SCHOTT product by a non-authorized facility is voiding the warranty conditions. In addition, replacing original SCHOTT spare parts with any non-listed part is not permitted. This would void any approvals of the product in its original design condition, like VDE or UL/CSA. Any electronic or mechanical changes within the product which change the original design condition are not conform with VDE, CE or UL/CSA approvals and therefore not permitted. It is required to remove the approval labels from the housing of the product, as well as the original SCHOTT logo. If a product is sent in for repair which obviously has been opened without authorization and/or contains non-listed spare parts it will be returned to the customer without repair. The customer has the full liability for the non-approved product.

Repair of Products Outside Warranty

Products outside warranty can be repaired either at the SCHOTT Glas Service Center or at an authorized service center. In both cases costs for spare parts and repair charges, as well as the costs for transportation will be charged to the customer. Please contact you nearest SCHOTT facility for details.

SCHOTT Service Center

Warranty repairs can only be performed at SCHOTT Glas Service Centers.
For further details contact:

<p>Fiber Optics SCHOTT AG Otto-Schott-Str. 2 55127 Mainz Germany Phone: +49(0) 61 31 / 66-0 Fax: +49(0) 61 31 / 66-7850 E-mail: fiberoptics.info@schott.com www.schott.com/fiberoptics</p>
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